

ENROLLMENT AGREEMENT CONTRACT FOR SERVICES

Elite Cosmetology, Barber & Spa Academy LLC
2606 W. Nob Hill Blvd, Yakima, WA 98902
509-457-9246

Student Name _____ Age _____ Birth Date _____

Address _____ Phone _____

Driver's License # _____ Soc. Security # _____ U. S. Citizen ___ Yes ___ No

Contract Begins: _____ Contract Ends: _____

Cosmetology - 1600 Hours - 54 Weeks.

Barber – 1000 Hours - 34 Weeks

Esthetics – 750-25 Weeks

Master Esthetics - 1200 hours - 40 weeks

Massage Therapy - 750 hours - 6 months

Manicuring - 600 Hours -20 Weeks

Financial Aid not Available for the following courses:

Hair Design (with distance learning) - 1400 – 47 weeks

Cosmetology (with distance learning) - 1600 Hours - 54 Weeks

Barber (with distance learning) – 1000 Hours - 34 Weeks

Instructor – 500 Hours - 17 Weeks

Massage Therapy - 650 hours – 10 months

Program Hours: _____
Transfer/Re-Entry Student Hours _____
Total Contracted Hours _____
Weeks to complete contract hours: _____
Part-time (20 hours) or Full-time (30 hours)
Student's personal schedule is: _____

CONTRACT COSTS AND PAYMENT TERMS

Student and Sponsor (if applicable) agree to pay the school the tuition and fees for the program selected according to the approved payment plan stated below. The school may, at its option and without notice, prevent student from attending class until any applicable unpaid balance or payments are satisfied. School will charge additional tuition for hours remaining after the contract ending date at the rate of 200.00 a week (whichever is agreed upon by owner & student) or any part thereof, payable in advance until graduation. The school will charge a registration fee for students enrolling or transferring to the school of \$100.00. The school will charge a re-entry fee to students who have withdrawn and wish to re-enter more than 30 days after termination, of \$100.00. The tuition rates current at the time of re-entry will apply to the balance of training hours needed for students who re-enroll more than 30 days after the formal withdrawal date unless mitigating circumstances apply. Methods of payment include full payment at time of signing the Enrollment Agreement, enrollment fee paid at time of signing agreement with balance paid prior to start date or through an approved payment plan as stated herein. Payments may be made by cash, check, money order, credit card or through non-federal agency or loan programs. Students are responsible for paying the total tuition and fees and for repaying applicable loans plus interest.

Enrollment Fee:	\$ _____	Balance Due:	\$ _____
Books/Kit:	\$ _____	Payment Plan for	
Tax:	\$ _____	Balance Due	
Tuition:	\$ _____	Monthly Payment:	\$ _____
Total Tuition & Fees:	\$ _____	Payments Due On:	_____
Less Deposit:	\$ _____		

This 5-page Agreement constitutes a binding contract between the student and the school when signed by all applicable parties and upon acceptance by the school. By signing below, you certify that you have read all pages. You will receive an exact copy of the signed contract. Keep it to protect your rights. The school reserves the right to change start dates based on class enrollment, staff availability and other considerations.

NOTICE TO THE BUYER:

Do not sign this agreement before you read it or if it contains any blank spaces. This is a legal instrument. All pages of this contract are binding. Read both sides of all pages before signing. You are entitled to an exact copy of the agreement, school catalog, and any other papers you may sign, and are required to sign a statement acknowledging receipt of those. Any changes in the agreement will not be binding on either the student or the school unless such changes are acknowledged in writing by an authorized representative of the school and by the student or the student's parent or guardian if he/she is a minor.

CANCELLATION OF CONTRACT:

If you have not started training, you may cancel this contract by submitting written notice of such cancellation to the school at its address shown on the contract. The notice must be postmarked no later than midnight of the fifth business day (excluding Sundays and holidays) following your signing this contract; the written notice may also be personally or otherwise delivered to the school within that time. In event of dispute over timely notice, the burden of prove service rests on the applicant.

UNFAIR BUSINESS PRACTICES:

It is unfair business practice for the school to sell, discount, or otherwise transfer this contract or promissory note without the signed written consent of the student or his/her financial sponsors if he/she is a minor, and a written statement notifying all parties that the cancellation and refund policy continues to apply.

ACKNOWLEDGEMENT: My signature below certifies that I have read, understand, and agree to comply with its contents, and that the institution’s cancellation and refund policies have been clearly explained to me. I have received a copy of this fully executed agreement.

Student Signature	Date	Guardian/Sponsor (if applicable)	Date
Accepted by School Official		Date	

NOTICE OF FINANCIAL OBLIGATION

Washington law requires the following information to be supplied to each student enrolling in a private vocational school licensed under Chapter 28C.10 RCW. One copy of this notice bearing original signatures must be attached by the school as addenda to that individual’s enrollment agreement, as well as a copy provided to the enrollee by the school.

ACKNOWLEDGMENT BY ENROLLEE

1. I understand and accept than any contract for training I enter into with the above-named school contains legally binding obligations and responsibilities.
2. I understand and accept that repayment obligations will be placed upon me by any loans or other financing arrangements I enter into as a means to pay for my training.
3. I understand that any enrollment contract I enter into will not be binding or take effect for at least five days, excluding Sundays and holidays, following the last date such a contract is signed is by the school and me, provided that I have not entered classes.

Student Signature (Guardian if minor): _____

Dated this: _____ day of _____, 20 _____

Prior to being enrolled in this school, the applicant whose name and signature appears above has been made aware of the legal obligations he/she takes on by entering into a contract for training. Those discussions included cautions by the school about acquiring an excessive debt burden that might become difficult to repay given employment opportunities and average starting salaries in his/her chosen occupation.

Name: _____

Title: _____

Signature: _____

Dated this: _____ day of _____, 20 _____

GENERAL TERMS OF AGREEMENT

School:

- Shall provide programs of study that meets minimum curriculum requirements as prescribed by the state regulatory agency.
- May change kit contents, textbooks, dress code, and curriculum format, teaching materials or educational methods at its discretion.
- Will grant a certificate of completion and Official Transcript of Hours for the applicable course when the student has successfully completed all phases of study, required tests, practical assignments; passed a final comprehensive written and practical examination; completed the program of study according to State requirements; completed all exit paperwork; attended an exit interview and made satisfactory arrangements for payment of all debts owed to the school.
- Will issue an Official Transcript of Hours to students who withdraw prior to program completion when the student has successfully completed the required exit paperwork, attended an exit interview and made satisfactory arrangements for debts owed the school as approved by the School.
- Will assist graduates in finding suitable employment by posting area employment opportunities and teaching Job Readiness classes, but placement is *not guaranteed*.
- May terminate a student's enrollment for noncompliance with General Policies, this contract, or State Laws and Regulations; Improper conduct or any action which causes or could cause bodily harm to a client, a student, or employee of the school; willful destruction of school property; and theft or any illegal act.

Student:

- Agrees to pay applicable school and state fees and provide all required enrollment paperwork in a timely manner.
- Agrees to comply with all Standards of Conduct, General Policies, State Laws and Regulations, and educational requirements including clinic assignments.
- Agrees not to refuse to perform client services or other program requirements.
- Agrees to provide all financial aid documents, if applicable, in the designated time frame.
- Agrees to comply with the school's dress code at all times and project a professional image representative of the cosmetology and image industry.
- Agrees to comply with the assigned schedule for the applicable program of study which may change from time to time at the discretion of the school.
- Agrees to attend theory class as scheduled for the duration of the course of study regardless of whether all required tests have been taken and passed.
- Understands that if he/she is a Title IV financial aid recipient, minimum attendance and grade requirements must be maintained for satisfactory academic progress; failure to comply will result in loss of eligibility for financial aid according to the policy found in the catalog.
- Understands that he/she is responsible for the state licensing exam fee and other examination or licensing related expenses.

Graduation Requirements

A student that has completed the required number of hours in his/her particular course of study, passed all tests, quiz, and practical evaluations with a 76% or higher. The student must maintain the academic policies set forth by Elite Cosmetology, Barber & Spa Academy LLC and included in this catalog. Massage students must receive a pass on midterm and term massage given to instructor as a final practical evaluation.

REFUND AND CANCELLATION POLICY

For applicants who cancel enrollment or students who withdraw from enrollment a fair and equitable settlement will apply. The following policy will apply to all terminations for any reason, by either party, including student decision, course or program cancellation, or school closure.

Any monies due the applicant or students shall be refunded within 30 days of official cancellation or withdrawal. Official cancellation or withdrawal shall occur on the earlier of the dates that:

- 1 An applicant is not accepted by the school. The applicant shall be entitled to a refund of all monies paid.
- 2 A student (or in the case of a student under legal age, his/her parent or guardian) cancels his/her enrollment in writing within three business days of signing the enrollment agreement. In this case all monies collected by the school shall be refunded, regardless of whether or not the student has actually started classes.
- 3 A student cancels his/her enrollment after five business days (excluding Sundays and Holidays) of signing the contract but prior to starting classes. In these cases, he/she shall be entitled to a refund of all monies paid to the school less the enrollment fee in the amount of \$100.
- 4 A student notifies the institution of his/her withdrawal in writing.

- 5 A student on an approved leave of absence notifies the school that he/she will not be returning. The date of withdrawal shall be the earlier of the date of expiration of the leave of absence or the date the student notifies the institution that the student will not be returning.
- 6 A student is expelled by the school. (Unofficial withdrawals will be determined by the institution by monitoring attendance at least every 30 days.)
- 7 In type 2, 3, 4 or 5, official cancellations or withdrawals, the cancellation date will be determined by the postmark on the written notification, or the date said notification is delivered to the school administrator or owner in person.
- For students who enroll and begin classes but withdraw prior to course completion (after three business days of signing the contract), the following schedule of tuition earned by the school applies. All refunds are based on scheduled hours: **Massage Therapy Percentages are listed Separate.**

PERCENT OF SCHEDULED TIME ENROLLED TO TOTAL COURSE/PROGRAM	TOTAL TUITION SCHOOL SHALL RECEIVE/RETAIN	MASSAGE THERAPY SHALL RECEIVE/RETAIN
0.01% to 04.9% (Massage Therapy – One week or	20%	10%
5% to 09.9% up to 10%, whichever is less)	30%	10%
10% to 14.9%	40%	25%
15% to 24.9%	45%	25%
25% to 49.9% (Massage Therapy 25%-50%)	70%	50%
50% and over	100%	100%

- All refunds will be calculated based on the students last date of attendance. Any monies due a student who withdraws shall be refunded within 30 days of a determination that a student has withdrawn, whether officially or unofficially. In the case of disabling illness or injury, death in the student's immediate family or other documented mitigating circumstances, a reasonable and fair refund settlement will be made. If permanently closed or no longer offering instruction after a student has enrolled, the school will provide a pro rata refund of tuition to the student OR provide course completion through a pre-arranged teach out agreement with another institution. If the course is canceled subsequent to a student's enrollment, the school will either provide a full refund of all monies paid or completion of the course at a later time.
- Students who withdraw or terminate prior to course completion are charged a cancellation or administrative fee of \$100.00. This refund policy applies to tuition and fees charged in the enrollment agreement. Other miscellaneous charges the student may have incurred at the institution (EG: extra kit materials, books, products, unreturned school property, etc.) will be calculated separately at the time of withdrawal. All fees are identified in the catalog and in this enrollment agreement.

This refund policy applies to tuition and fees charged in the enrollment agreement. Other miscellaneous charges the student may have incurred at the institution (extra kit supplies, materials, books, products, unreturned school property) will be calculated separately at the time of withdrawal. All fees are identified in the enrollment agreement.

- If the school cancels a course or program after a student has enrolled the school will at its option do *one* of the following:
 - Provide completion of the course and /or program
 - Provide a pro rata refund for all students transferring to another school based on the hours accepted by the receiving school
 - Participate in a Teach – Out Agreement
 - Provide a full refund of all monies paid for the cancelled course

RETURN OF TITLE IV FUNDS POLICY

Elite Cosmetology, Barber & Spa Academy LLC’s Return of title IV Funds policy is: Federal regulations require that if a student does not complete a period of enrollment for which they have been charged and they receive Title IV funds, they may only keep the federal financial aid that they have earned up to the time of withdrawal from all classes. Title IV funds that were disbursed in excess of the earned amounts must be returned.

The Return of Title IV Funds policy states that a student has earned the Title IV aid which directly corresponds to the percentage of days completed within an academic term up to and including 60% of the term, the student has earned 100% of their Title IV aid. All calendar days within a term are counted except for periods of five days or longer when the school is not in session.

If a refund is due by the school, it will be made to the appropriate Title IV fund within 45 days of the date of official withdrawal or within 45 days of the date of determination of withdrawal if the student does not officially withdraw.

The order of Title IV refunds is as follows:

- | | | |
|-------------------------------------|-----------------------------------|-------------------------|
| 1. Federal Direct Unsubsidized Loan | 2. Federal Direct Subsidized Loan | 3. Federal Perkins Loan |
| 4. Federal Direct PLUS Loans | 5. Federal Pell Grant | 6. Federal SEOG |

HOW TO FILE A COMPLAINT

Washington law requires private vocational schools to inform students how to file a complaint. By signing this form, you acknowledge this process has been explained to you. Below are the next steps the school must take in discussing this policy with you, along with information about the complaint process.

DISCUSSION ABOUT COMPLAINT POLICY REQUIRED

First, a school representative must discuss the school’s complaint policy with you. Following this discussion, you will be provided with this attachment to sign. After you sign this form, the school will give you a copy for your personal records. The school will also keep a copy on file.

ACKNOWLEDGMENT OF COMPLAINT PROCESS BY STUDENT

1. The school has described the grievance and/or complaint policy to me.
2. I understand that the policy can also be found in the school catalog.
3. I know I should first try to resolve a complaint or concern with my instructor or school administrator.
4. I understand nothing prevents me from contacting the Workforce Board at 360-709-4600 at any time with a concern or complaint, and complaint forms are: http://wtb.wa.gov/PCS_Complaints.asp.
5. I understand that I have one year to file a complaint from my last date of attendance.
6. I further understand that in the event of a school closure, I have 60 days to file a complaint.
7. I also understand that complaints are public records.
8. Finally, I acknowledge that details about the complaint process, my rights, and any restrictions on the time I have to file a complaint can be found at http://wtb.wa.gov/PCS_Complaints.asp

Name: _____ Signature: _____

Date: _____

ACKNOWLEDGMENT BY SCHOOL

Prior to being enrolled in this school, the applicant, whose name and signature appear above, has been made aware of the school’s complaint policy.

Name: _____ Signature: _____

Title: _____

Date: _____

This school is licensed under Chapter 28C.10 RCW. Inquiries or complaints regarding this private vocational school may be made to:

Workforce Training and Education Coordinating Board
 128-10th Avenue Southwest
 Olympia, WA 98504
 360-709-4600
pvs@wtb.wa.gov

This school is licensed under Chapter 18.16 RCW. Inquiries, concerns, or complaints regarding this school can be made to:

Department of Licensing
 PO Box 9026
 Olympia, WA 98507-9026
 (360)664-6626